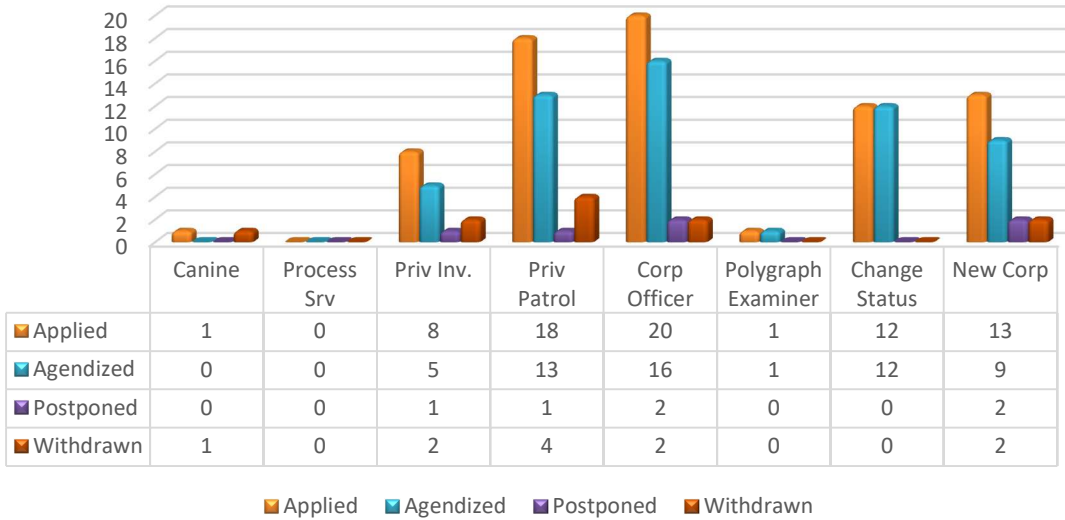




Licensing Applications

Licensee Applications for September 2021 Board



Private Investigator Postponements:

- 1 Exam retake (QA)
- 1 FP results pending (Corp)

Private Investigator Withdrawals:

- 1 No longer employed with Company (Corp)

Private Patrolman Postponements:

- 1 Exam Retake (QA/Corp)

Private Patrolman Withdrawals:

- 2 did not meet minimum Qual
- 1 incomplete application

PI / PPO Withdrawal:

- 1 Conflict with PERS employment

Canine Withdrawal:

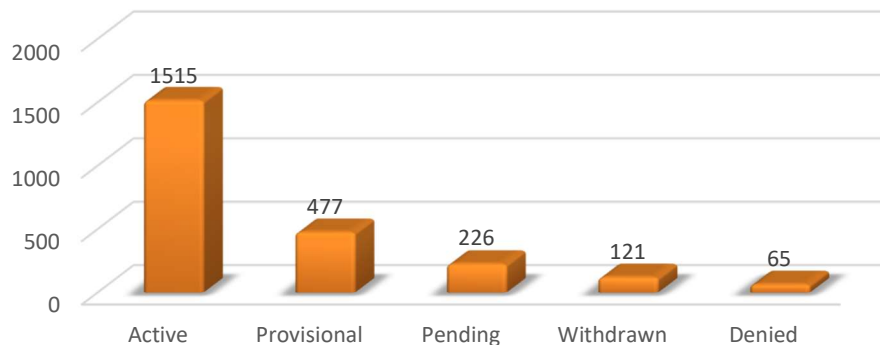
- 1 decided to move forward (QA)

Repossessor Withdrawal:

- 1 decided to move forward (Corp)

Work Card Applications

2,404 Work Cards Processed from June 1st to Sept 10th

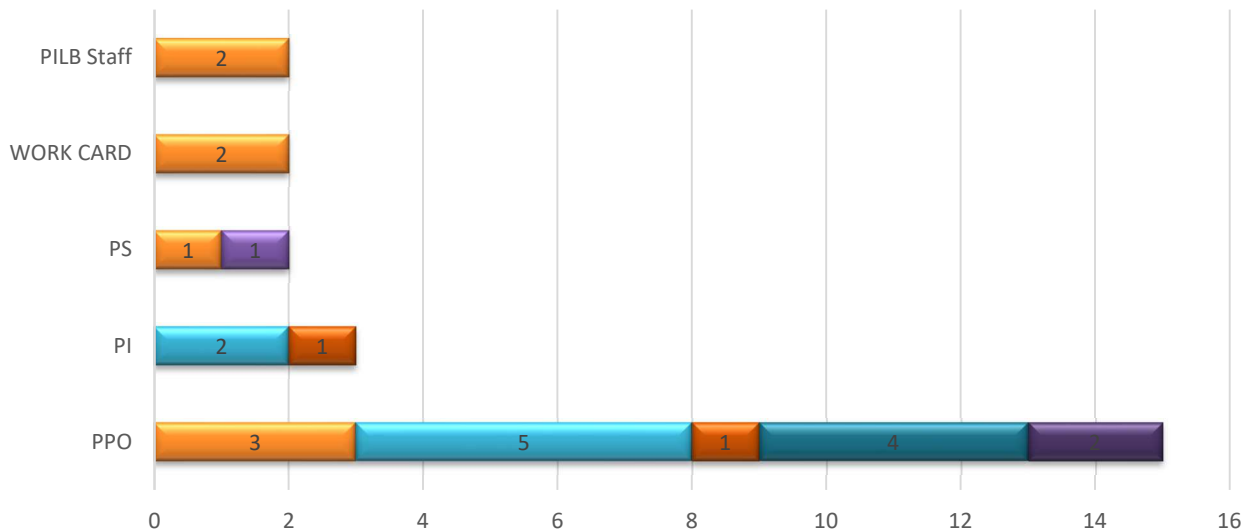


- **1,213 Provisional:**
 - Completed FP up until first week August.
 - ↳ DPS provided us prints up to Aug 7th.
 - Increase in applications because of Festivals, Stadium and Casino Events
 - 1,518 applications received since August 1st
- **Comparison:**
 - June Board Q2 = 2,404 total applications
 - Sept Board Q3 = 3,581 total applications
 - ↳ ↑ 1,177 increase
 - ↳ ↑ 49% Increase

- Active:** Completed the work card process and their permanent card has been mailed to them.
- Provisional:** They are in provisional status. We are waiting for their fingerprint results to determine whether they can be made active or if they need to be denied.
- Pending:** Applications received and inputted awaiting to be made provisional.
- Withdrawn:** The applicant was missing information not allowing us to make a proper determination, so their application was withdrawn.
- Denied:** Their card was denied pursuant to NRS 648.1493.

Complaints & Investigations

Complaint and Investigations June to Sept 2021



	PPO	PI	PS	WORK CARD	PILB Staff
8 - Professionalism	3	0	1	2	2
7 - Unlicensed Activity	5	2	0	0	0
1 - Srv Not Rendered	0	0	1	0	0
2 - Violated Ch. 648	1	1	0	0	0
4 - Unregistered Employee	4	0	0	0	0
2 - Compliance	2	0	0	0	0

Total:	15	3	2	2	2
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Pending	6	3	0	0	0
Closed/No Action	4	0	2	1	2
Referred	0	0	0	1	0
Audit	4	0	0	0	0
Citation/Violation Issued	1	0	0	0	0

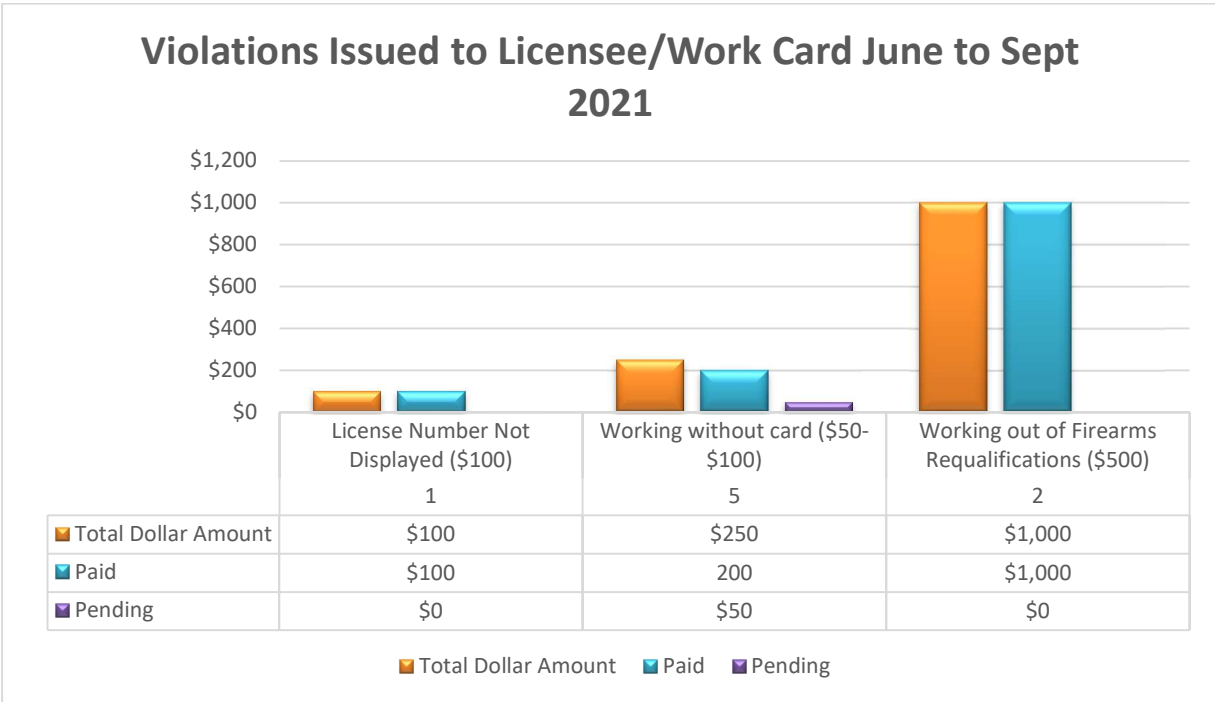
24 Total Complaints and/or Investigations Outcome

- 9 Pending
- 9 Closed/No Action
- 1 Referred
- 4 Audits (2 on-site compliance checks)
- 1 Citation/Violation Issued

Brief Description of each category:

Professionalism:	Discrimination, prior accidental discharge, unprofessional with law enforcement, vulgar language, hostile and violent behavior while on duty
Unlicensed Activity:	Working, advertising, bidding, or engaging in the business of... that requires a license as defined by Chapter 648.
Services not Rendered:	Breach of contract and proof that services were not rendered.
Audit:	The examination of records to determine Chapter 648 compliance.
Violated Ch. 648:	License number not properly displayed, rosters not up to date, unmarked vehicles, wearing unauthorized uniforms, PPO staff not taking the required exam and/or other violations defined in Chapter 648.
Unregistered Employee	Working staff without an active work card (never applied or expired)
Compliance:	An onsite evaluation to determine the licensee/CFI/registered work card holder are following the provisions set forth in Chapter 648.

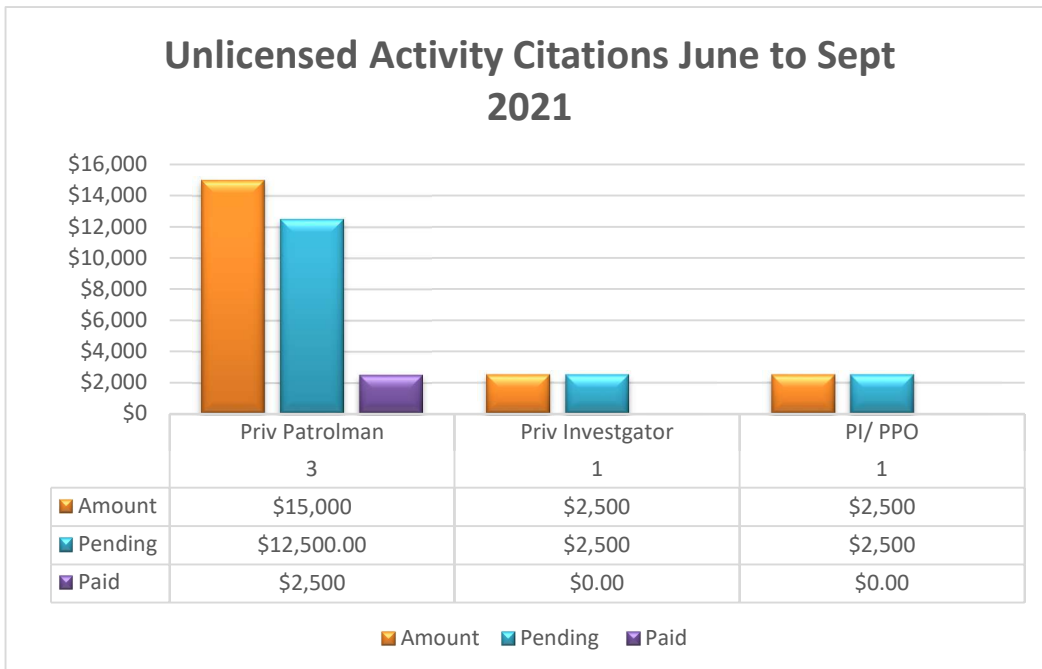
Notice of Violations



Summary

- 8 violations issued, to 7 licensees
- \$1,350 total
 - \$50 is still outstanding/within 30 days of being issued
- **One Audit** was conducted during this time. The violation issued was \$7,000 and has been paid in full.
 - PPO – violations were roster issues, personnel records of work card holders [NRS 648.140(3)(b)] incomplete

Unlicensed Activity Citations



Summary

- 5 Citations issued
- \$20,000 total
 - Four, first time offenders (\$2,500 each)
 - One, *third and subsequent* offender (\$10,000)